

QUALITY POLICY STATEMENT

The Davern Workwear group of Companies are located on the outskirts of March nr Peterborough (Cambs), and source & supply quality workwear and uniforms to a wide range of clients across a number of business sectors.

The policy of the Davern Group (hereby referred to as The Company), is to provide its customers with stocked or specially purchased clothing and safety related products, together with related technical and commercial services of excellent quality. The Company aims to meet each customer's specified requirements within, or before agreed delivery times. The Company is committed to ensuring that all products or services supplied to its customers not only complies with contractual, legislative & ethical requirements, but also exceeds expectations.

The Company has developed its QMS in order to comply with the requirements of the latest version of the ISO9001 Quality Standard, and to continually strive to improve the effectiveness of its Management System.

To achieve this, The Company ensures that its own staff are trained & experienced in the specification and application of its products. Products are also supplied from evaluated sources of manufacture, whereby their Management Systems are assessed either by ourselves or a third party Certification Body. The products are inspected, stored and despatched according to the Company's quality procedures.

The Company has instigated this Quality Policy in order to ensure that all associated stakeholders have confidence in the level of quality of our selected products and services. Our commitment to constant improvement of our service levels means that we are not willing to stand still; we are striving towards continual improvement, delivering high quality products & services at competitive prices, within an agreed timetable.

This Policy Statement has been established as a "framework" for the identification and reviewing of selected Quality Objectives. These Objectives will assist in the Company's efforts to continually improve The effectiveness of the QMS.

As the Managing Director I will be responsible (together with the Quality Management Representative) for ensuring this policy is communicated to and understood by all the staff, and that it is periodically reviewed & understood by all to ensure its continued compliance.

Signed By:..... (Title) Name:
Date:.....

